

EQUALITY IMPACT ASSESSMENT (EIA)

Project Information	
Project Name <i>This should clearly explain what service / policy / strategy / change you are assessing</i>	App Based Parking Payment Solution
Service Area <i>Main team responsible for the policy, practice, service or function being assessed</i>	Transport and Parking, Regulatory Services
EIA Author <i>Name and Job Title</i>	Tom Rankin, Sustainable Transport Officer
Date EIA drafted	30/05/2025
ID number <i>This will be added by the Strategy and Partnerships Team</i>	RS005

Executive summary	
Focus of EIA <i>A member of the public should have a good understanding of the policy or service and any proposals after reading this section.</i> <i>Please use plain English and write any acronyms in full first time - eg: 'Equality Impact Assessment (EIA)'</i> <i>This section should explain what you are assessing:</i> <ul style="list-style-type: none"> <i>If the EIA is attached to a report, summarise the report.</i> <i>Provide information on whether any of the following communities could be affected by the policy, practice, service or function, or by how it is delivered?</i> <i>(age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, sexual orientation, and marriage and civil partnership) in addition, TRDC recognises other communities may be vulnerable to disadvantage, this includes carers, people experiencing domestic abuse, substance misusers, homeless people, looked after children, (ex) armed forces personnel.</i> 	<p>This EIA relates to a report recommending how the council implements a phone app-based parking payment solution. This system would be usable at existing 'pay by plate' locations including council car parks and certain on-street locations.</p> <p>The app-based solution is proposed to complement rather than replace the existing provision of physical parking machines.</p> <p>This EIA is assessing the potential impact of implementing an app-based parking payment solution on different communities. It is believed that the biggest impact will be on those who are disabled, elderly, not English-speakers or those who, for any reason, are not digitally enabled.</p>

Mitigations		
Protected Characteristic	Potential Issue <i>Against each protected characteristics, make a frank and realistic assessment of what issues may or do occur</i>	Mitigating Actions <i>How can the negative impacts be reduced or avoided by the mitigating measures? Is further engagement with specific communities needed? Is more research or monitoring needed? Does there need to be a change in the proposal itself?</i>
Age	Visitors experiencing digital exclusion if they are not able to use the app.	Officers recommend that an app is used to complement rather than replace the existing provision of physical parking machines. Officers do not recommend any immediate reduction in physical parking machines.
Disability	Disabled users who may not be able to use a mobile device due to their disability.	Officers recommend that an app is used to complement rather than replace the existing provision of physical parking machines. Officers do not recommend any immediate reduction in physical parking machines.
Gender reassignment (or affirmation)	NONE	
Pregnancy or maternity	NONE	
Race	NONE	
Religion or belief	NONE	
Sex	NONE	
Sexual Orientation	NONE	

Marriage and Civil Partnership	NONE	
The council recognises other communities may be vulnerable to disadvantage, this includes carers, people experiencing domestic abuse, substance misusers, homeless people, looked after children and care leavers, (ex) armed forces personnel.	Visitors who do not speak English may find it difficult to understand signage and the relevant parking restrictions.	Many app-based solutions will be able to use multiple languages.

Actions Planned

In this section you can add information on additional or proactive steps you are taking that enhance equity, engagement or equality of access to services, as well as those mitigating actions identified in the section above that will be undertaken.

The Equality Duty is an ongoing duty: policies must be kept under review, continuing to give 'due regard' to the duty. If an assessment of a broad proposal leads to more specific proposals, then further equality assessment and consultation are needed.

Additional Information

Space to provide any additional information in relation to protected characteristics or equity, diversity, equality and inclusion.

Sign off:

Equalities Lead Officer	Date
Shivani Davé	04/06/2025

