

COMMIT TEE REPORT

Leisure Facilities Management
Annual Report

Climate Change and Leisure Committee
Wednesday, 2 July 2025

PART I

Leisure Facilities Management Annual Report
ADE

1 Summary

- 1.1 Appendix A details the annual report from April 2024 – March 2025 from the council's leisure facilities management contractor, Sports and Leisure Management (SLM). The annual report shares a reflection on the previous 12 months' work and outlines the work programme for the coming year.

2 Details

- 2.1 The Council's three leisure venues, William Penn Leisure Centre, South Oxhey Leisure Centre and Rickmansworth Golf Course are all managed by Sports and Leisure Management (SLM).
- 2.2 The Council enjoys a good working relationship with Sports and Leisure Management (SLM) and regularly measures their performance against the specification through both formal meetings involving senior managers and day to day liaison between our dedicated contracts and commercial officer and the venue managers.
- 2.3 Sports and Leisure Management (SLM) contract started on 1 July 2018.

3 Options and Reasons for Recommendations

- 3.1 The recommendations in this report are within the Council's agreed policy and budgets.
- 3.1.1 Officers monitor the Leisure facilities management contract with Sports and Leisure Management (SLM) in a variety of ways, including the Leisure industry quality standard known as QUEST and regular site monitoring.

4 Policy/Budget Reference and Implications

- 4.1 The recommendations in this report are within the Council's agreed policy and budgets.
- 4.2 The impact of the recommendations on the achievement of the Corporate Framework is:
- Responsive and responsible local leadership
 - Expand our position as a great place to do business
 - Sustainable Communities
 - Achieve net carbon zero and be climate resilient

5 Financial, Legal, Equal Opportunities, Staffing, Environmental, Community Safety, Public Health, Customer Services Centre, Communications & Website, Risk Management and Health & Safety Implications

5.1 None specific

6 Recommendation

6.1 That That the 12-month work plan presented by Sports and Leisure Management is noted.

6.2 That the 12-month work plan presented by Sports and Leisure Management be made available as part of the minutes of the meeting.

Report prepared by: Kelly Barnard, Leisure Assets Manager

Background Papers

APPENDIX A – SLM Annual Report – April 2024 – March 2025.

