

CONNECTING THREE RIVERS (FORMERLY LOCAL STRATEGIC PARTNERSHIP AND COMMUNITY SAFETY BOARD)

NOTICE AND AGENDA

For a meeting to be held on Wednesday, 18 June 2025 at 10.25 am in Penn Chamber, Three Rivers House, Rickmansworth, WD3 1RL.

Joanne Wagstaffe, Chief Executive
10 June 2025

- 1. WELCOME** (Pages 3 - 8)
 - (1) Changes to membership, introductions and apologies
 - (2) Minutes and actions from the previous Connecting Three Rivers meeting
- 2. LOCAL GOVERNMENT RE-ORGANISATION**
- 3. POLICE AND CRIME COMMISSIONER** (Pages 9 - 18)
- 4. COMMUNITY SAFETY PARTNERSHIP**
 - Prevent
 - Youth Action Panel
 - Police Community Support Officers
 - CCTV
- 5. COUNTY COMMUNITY SAFETY UNIT** (Pages 19 - 22)
- 6. COMMUNITY STRATEGY** (Pages 23 - 50)
 - 2024-25 Community Strategy Action Plan
 - 2024-25 Fund report
 - Workshop
- 7. PUBLIC HEALTH**
- 8. ANY OTHER BUSINESS**

General Enquiries: Please contact the Committee Team at
committeeteam@threerivers.gov.uk

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Three Rivers House
Northway
Rickmansworth
Herts WD3 1RL

Connecting Three Rivers (formerly Local Strategic Partnership and Community Safety Board) MINUTES

**Of a meeting held in the Penn Chamber, Three Rivers House, Rickmansworth, on
Wednesday, 19 March 2025 from 10.00 am - 12.01 pm.**

Present: Councillors

Councillor Andrew Scarth in the Chair

Officers in attendance:

Kimberley Grout, Associate Director – Corporate, Customer & Community
Rebecca Young, Head of Strategy & Partnerships
Shivani Davé, Partnerships & Inclusion Manager
Michelle Wright, Community Safety & Safeguarding Manager
Anita Hibbs, Committee Officer

External attendance:

Phoebe Allsopp, OPCC
Michael Nadasdy, County Community Safety Unit
Bob Jones, Watford & Three Rivers Trust
Enoch Kanagaraj, One Vision
Paraic McKenna, Hertfordshire County Council (HCC)
Peter Cogan, Watford Community Housing
Elizabeth Borg, Community Learning Partnership
Shirish Chauhan, Three Rivers Chamber
Andrew Palfreyman, Hertfordshire Constabulary
Karen Watkin, Home Start
Jo Barrett, Thrive Homes
Clive Saunders, Watford African Caribbean Association
Esther Moors, West Herts Hospitals NHS Trust
Debbie Stone, Intensive Family Support Team
Collette Garland, Intensive Family Support Team
Stephanie Villeneuve, Hertfordshire County Council

1 INTRODUCTION AND APOLOGIES

Apologies for absence were received from, Peta Mettam, Councillor Sarah Nelmes, Brad Hughes, Keith Harland and Tina Barnard.

Attendees were welcomed to the meeting and introduced themselves.

2 MINUTES AND ACTIONS FROM THE PREVIOUS MEETING

The minutes of the Local Strategic Partnership Board meeting, held on 12 December 2024 were confirmed as a correct record.

3 OPEN FOR CONTRIBUTION

Shivani Davé advised the board regarding the conclusion of the financial year and the second year of the Three Rivers Community Strategy. The officer emphasised the importance of reflecting on the actions and priorities that have taken place within each organisation as part of this strategy, and requested board members to be vigilant for upcoming messages that will require feedback on these actions and encouraged them to share this information with their teams as necessary.

Paraic McKenna provided an overview of the quarter 3 performance at Hertfordshire County Council (HCC), focusing on adult and children's care services. Key points included a significant increase in referrals for adult care services, nearly 20% higher than pre-Covid levels, and a 10% increase in children's social care referrals. Progress was noted in education, employment and training for children and young people, with an emphasis on improving turnaround times for education health care plans. Despite challenges, such as budget constraints and rising mental health needs, the Council is working to enhance service accessibility. Additionally, the impact of Covid – 19 on school attendance and the increasing number of children missing education were highlighted as ongoing issues.

Rebecca Young advised the board that the funding for the complex needs service, provided by Herts Mind Network, had been extended for another year, and emphasised the importance of this support for the community in Three Rivers.

Elizabeth Borg spoke about the series of family art courses funded by Step Two Skills, aimed at engaging parents, carers and their children during the Easter holidays. The courses offered provide a supportive environment for children, particularly those who are neurodivergent or facing social challenges, such as bullying or reluctance to leave their homes. The speaker highlighted the importance of these activities in helping young people regain social interaction and routine, especially after periods of isolation. Additionally, there was mention of collaborative to re-integrate home educated young people into social activities, preparing them for potential return to school.

The board discussed the availability of district comparison reports, particularly in relation to educational services for young people. Enoch Kanagaraj enquired about the existence of such reports, to which Paraic McKenna responded by confirming the existence of various comparison reports and mentioned the need for more detailed discussion to clarify which specific services should be focused on.

Karen Watkin addressed the board and spoke about the services provided by Home Start, including empowering parents, assisting with referrals, and helping older children transition into school. The speaker reassured that their team has the capacity to take on new referrals, and stressed that their services are designed to address the pressures faced by families, and encouraged the board to signpost families in need of support.

Jo Barrett enquired about the trends of educational disconnection across various age groups, specifically focusing on whether this is prevalent among young people or spans all age groups. Paraic McKenna responded by noting that disconnection appears to be particularly significant in later years of education, and suggested a more detailed look at these trends to better understand the situation and how it affects different age groups.

Debbie Stone highlighted the increasing number of primary school aged children waiting for diagnosis, particularly for ADHD and ASD, and the impact of reduced timetables on families. Collette Garland added that a pilot program in Dacorum has revealed significant dropout rates, especially among girls around the age of 13, who often become disaffected.

In response to a question raised around demographic differences related to the data on young girls who become disaffected, Paraic McKenna stated that a deeper understanding of this issue is needed, and offered to collect data on demographics and regional spread.

4 WATFORD GENERAL HOSPITAL

Esther Moors provided an overview of the current status and future plans for Watford General Hospital, St Albans Hospital and Hemel Hempstead Hospital. The speaker outlined the process for developing the new hospital at the Watford, including the need for enabling schemes to fully clear the new hospital site. The St Albans site is in the delivery phase, with new operating theatres, a community diagnostic centre and a car-park underway. Meanwhile, the Hemel Hempstead site is in the early business case stage, with a new health hub now being considered as a potential option.

Board members enquired about the expected opening date for the new hospital in Watford, to which Esther Moors responded that the government website showed a start date onsite between 2032 and 2034. The Trust was keen to commence works at the earliest opportunity and a three to four year main works building programme is anticipated, depending on the start date. In response to a question, the speaker confirmed that the Watford Hospital site is the preferred future location for Mount Vernon Hospital emphasising the need for it to be located alongside an acute hospital to enhance cancer care services. The speaker also confirmed that the new hospital will be built on designated land, minimising the need for interim service relocations, and mentioned future development considerations for the site, including retaining land for Mount Vernon and potential for further development.

Enoch Kanagaraj advised the board that there is an upcoming community event featuring an interview with Toby Hyde, Chief Strategy and Collaborative Officer at West Herts Teaching Hospital. The event is on 27 March 2025, 6pm at the Leavesden Hub, and the speaker encouraged board members to attend the event, emphasising the importance of community participation in understanding the hospital's strategies and collaborations.

5 THREE RIVERS VOLUNTARY SECTOR

Bob Jones provided an overview of the voluntary sector, highlighting various types of organisations such as registered charities, community interest companies (CIC) and community amateur sports clubs (CASC). The speaker also highlighted the mission of Watford and Three Rivers Trust (W3RT), which focuses on building comm connections and addressing a wide range of social needs.

In response to a question raised regarding recommendations for the Voluntary, Community, Faith, and Social Enterprise sector (VCFSE) alliance's involvement with the board; the speaker mentioned ongoing efforts such as regular updates on the alliance's work that are provided at the Herts Community Leaders Forum and the various charities that are involved. It was suggested that a presentation on the alliance's work would provide a comprehensive overview for board members.

The conversation also touched on the future of unitary councils and their implications for W3RT. The Chair responded by stating that it's too early to discuss this topic it and should be postponed for a later meeting.

6 THREE RIVERS CCTV

This item was Part II.

7 LOCAL CRIME TRENDS AND STRATEGIC PRIORITIES 2025-2026

Andrew Palfreyman provided an update on the strategic assessment of crime within Hertfordshire, focusing on various crime categories such as robbery, burglary, theft, violence against women and girls, hate crime and antisocial behaviour. The speaker explained how the risk matrix informs tactical options for crime prevention and community safety initiatives. Key priorities included maintaining community trust, engaging with local communities and implementing technology such as Power BI for data analysis. The speaker emphasised collaborative problem solving and community engagement as vital strategies to reduce crime rates and improve safety in the area, highlighting specific initiatives and ongoing challenges.

Michael Nadasdy confirmed that the full CCSU Strategic Assessment for the county will be sent out tomorrow along with an infographic, and the priorities that Andrew was talking about align with those included in the infographic.

The Community Safety & Safeguarding Manager elaborated on the community safety priorities for 2025-2026, mentioning the Antisocial Behaviour Action Group (ASBAG), and the Community Safety Coordinating Group's role in creating the annual action plan. The officer also talked about a recent community safety conference, attended by various partners, emphasising the importance of collaboration in shaping the action plan. The officer mentioned that she plans to meet with the Police and Crime Commissioner's (PCC) office to align the strategy with the broader crime plan, and advised of the upcoming changes in the PREVENT programme; including new referral processes for PREVENT, adjustments to channel panels and exploration of local initiatives for community engagement.

Concerns were raised about unreported statistics related to antisocial behaviour and violence against women. Andrew Palfreyman acknowledged the lack of specific data but mentioned the presence of community engagement officers who may have insights.

The conversation shifted to the issue of fly tipping, and it was suggested that the possibility of installing CCTV cameras could help prevent that and catch offenders. Andrew Palfreyman responded positively, indicating that while camera installation would require assessment due to technical considerations, they are committed to taking action against such offenses in collaboration with the Council.

Karen Watkin highlighted the need for better engagement with volunteers regarding the data collected on families, particularly those affected by domestic abuse. She noted that a significant portion of their families are women who serve as primary caregivers, and many face challenges related to domestic violence and antisocial behaviour. They proposed organising a session to educate volunteers on the data and available support services. Andrew Palfreyman indicated that his team, including a detective inspector and sergeants, is prepared to facilitate such engagement to enhance community support and awareness. Rebecca Young suggested involving the Community Safety Officer, Jemma Duffell, who leads on initiatives related to domestic abuse.

Elizabeth Borg emphasised the importance of integrating PREVENT into adult community learning courses. The speaker highlighted that the demographic of learners typically does not include those at risk of radicalisation but stressed the necessity of making learners aware of potential risks. The speaker enquired about the specific risk levels in the Three Rivers area compared to the rest of Hertfordshire. The Community Safety & Safeguarding Manager advised that the risk in Three Rivers is extremely low, noting the absence of referrals in recent months. The discussion also touched on obtaining information regarding Watford's risks, however, the officer advised that she is not able to comment on Watford's statistics at present.

Concerns have been raised regarding the lack of proper data on hate crime incidents and the need for the public to come forward to report such crimes. The importance of understanding the different types of hate crimes being reported was also highlighted. The Partnerships and Inclusion Manager responded by referencing the Joint Strategic Needs Assessment (JSNA) conducted for Hertfordshire that provides detailed data on hate crimes, suggesting that this information could help improve community trust and reporting mechanisms.

Action – Shivani Davé to provide the link to the Hate crime JSNA.

The assessment can be accessed here:

<https://www.hertfordshire.gov.uk/microsites/jsna/jsna-documents.aspx?searchInput=Hate%20crime&page=1&resultsPerPage=10&view=card&categoryfilters=0/1/22/285/286/287/292>

8 POLICE AND CRIME COMMISSIONER UPDATE

Phoebe Allsopp provided an update on the policing crime plan required for the PCC to publish within their first year. The final version of the plan was agreed upon at the latest PCC panel meeting, which includes five key priorities: preventing and deterring crime, strengthening local policing, protecting people from violence and exploitation, bringing offenders to justice, and improving public services. Additionally, the PCC has launched a community safety fund focused on preventing crime and violence against women and girls, with decisions on bids expected soon. A Youth Commission has also been established to gather young people's opinions on community safety, while domestic abuse prevention efforts continue through the Chrysalis Centre programme, funded for an additional year.

9 COUNTY COMMUNITY SAFETY UNIT DRUG AND ALCOHOL STRATEGY UPDATE

Michael Nadasdy provided an update, outlining the development of a new five-year drug strategy that aligns with the government's ten-year plan to address drug related issues. The strategy aims to tackle drug supply chains through robust enforcement, improve access to treatment for individuals with substance use and mental health issues, and prevent young people from engaging in substance use. The speaker talked about the importance of stakeholder consultation in service design, and the commitment to understanding the experiences of service users and their carers.

The Chair expressed his gratitude towards Debbie Stone, acknowledging her contributions, as this marked her last meeting.

CHAIR

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From the Office of the Police & Crime Commissioner's Policy Team

This Briefing Note contains updates on the PCC's new Police & Crime Plan, the launch of the new Retail Crime Forum, the successful funding bid for more Neighbourhood Police Officers and PCSOs and the launch of the new Hertfordshire Youth Commission on Policing and Crime. News of the PCC's approved piloting of Noise Cameras is also available, as well as updates on the PCC's Fly Tipping Fund, Community Safety Fund and Serious Violence Duty funding, plus the most recent Stop and Search data.

If you have any feedback on the Briefing Note or wish to make suggestions for items to be included in future editions, please email Catherine.Boon@herts-pcc.gov.uk.

Police & Crime Plan: Fighting Crime, Making Hertfordshire Safer

Police & Crime Commissioner Jonathan Ash-Edwards has published his new Police and Crime Plan - Fighting Crime, Making Hertfordshire Safer (available [here](#)).

The Plan sets out the PCC's five priority areas:

Priority 1: Make Hertfordshire safer

Priority 2: Strengthen local policing and build public confidence

Priority 3: Tackle crime and anti-social behaviour

Priority 4: Protect people from violence, abuse and exploitation

Priority 5: Bring offenders to justice and support victims

It is a key document which sets out his strategic plan to make the county safer.

His role is to be the voice of the public, set the strategic objectives for policing, community safety and crime prevention, scrutinise Hertfordshire Constabulary, set the budget and precept and commission services for victims.

This Police & Crime Plan sets out how he will undertake those responsibilities and how he is asking Hertfordshire Constabulary to play its part, with a clear focus on reducing crime, catching criminals and keeping people safe.



Public confidence in policing in Hertfordshire is strong with 78% saying that they believe the police are doing a good or excellent job in their local area. Mr Ash-Edwards believes that public confidence is maintained and built upon through demonstrable effectiveness, high standards of professionalism, conduct and legitimacy, and visible, proactive local policing that has strong relationships with communities.

The Police & Crime Plan seeks to deliver on what the public have told him are their priorities, ensure communities receive excellent policing and to reduce crime and anti-social behaviour. It sets clear strategic performance objectives for the Constabulary to work towards. And it seeks to try new approaches that haven't happened before in Hertfordshire.

Retail Crime Forum to bring retailers and police together to tackle shoplifting and retail crime

The PCC has launched a new Retail Crime Forum to work at pace with retailers across the county to tackle shoplifting and wider retail crime. Please can we encourage partners to join the Forum on 13th June and where possible share the event details with local retailers with their wider networks. You can register your place [here](#).

The Forum will accelerate collaboration between national and independent retailers, business groups, and the police and key partners to address retail crime and improve crime prevention and business confidence in Hertfordshire.

The Forum's first meeting, to be hosted at Tesco Headquarters in Welwyn Garden City, will be held on Friday June 13th. Retailers big and small throughout Hertfordshire are encouraged to attend and have their voice heard and can register their interest at <https://bit.ly/HertsRetailCrimeforum>.

The Commissioner's new Police and Crime Plan for Hertfordshire will prioritise tackling shop theft and wider crime that affects retailers. The Retail Crime Forum will deliver on the Plan's priority to convene businesses and the police to take a collaborative approach to tackling retail crime across the entire county, improving crime prevention and reporting and improving the confidence of retailers.



Mr Ash-Edwards said:

“Thriving town and village centres and retail parks are essential to Hertfordshire’s economy. But retail crime risks harming the ability of businesses to grow and prosper.

“My new Police and Crime Plan will tackle the crime types that residents and businesses have told me are the most important concerns locally. I have listened to business owners, retail workers and residents, and shoplifting is an issue of major public concern.

“I have therefore launched the Hertfordshire Retail Crime Forum to bring together businesses and the police to agree what more we can do in partnership to tackle retail crime across the entire county. I want to see robust action against prolific shoplifters and those who assault retail workers so that businesses have the confidence to report crime and people feel safe in their place of work.

PCC welcomes funding for more neighbourhood police officers and PCSOs in Hertfordshire

Hertfordshire Police and Crime Commissioner Jonathan Ash-Edwards has welcomed news that a bid by his Office and Hertfordshire Constabulary for additional funding to boost the number of neighbourhood police officers and PCSOs has been approved by Ministers.

An additional 35 police officers will join Neighbourhood Policing Teams across Hertfordshire and an additional 20 Police Community Support Officers (PCSOs) will be recruited.

The £3 million funding has been secured from the Government’s neighbourhood policing uplift and the new officers are expected to be recruited during the first half of the new financial year.

Jonathan Ash-Edwards, Police & Crime Commissioner for Hertfordshire, said:

“Strengthening local policing is a key priority in my Police & Crime Plan as I know that Hertfordshire residents want to see visible local policing and action on neighbourhood crime and anti-social behaviour.



“Neighbourhood policing teams play an important role in this work, through patrols in town centres, engaging with local communities and tackling burglary, shop theft, vehicle crime and anti-social behaviour.

“Boosting our neighbourhood policing teams with an additional 35 police officers and 20 PCSOs will mean additional officers in every district and borough working to tackle crime and make Hertfordshire safer.”

These extra officers are a further boost to those the Commissioner set out in his police budget earlier this year. It provided for a permanent increase to the police officer baseline number, taking it 2,405 officers, a new record high.

PCC pilots noise cameras to tackle illegal street racing and antisocial driving

The PCC has committed up to £23,825 in Road Safety Budget funding towards purchase/installation of acoustic monitoring technology and cameras to deter illegal and excessively noisy vehicles in Chiswell Green, St Albans.

The two-year pilot project, delivered in partnership with the Constabulary & Herts County Council, will introduce innovative acoustic devices, combined with cameras, to detect vehicles emitting noise above a set threshold. Drivers caught exceeding these limits will receive educational warning letters, with repeat offenders facing Section 59 warnings, which could result in their vehicles being seized if they are caught multiple times.

Police can act if exhaust does not function as it should or if it has been illegally modified to produce excessive noise.

A review will take place at six and twelve months to assess the project’s impact.

For more information, please contact grants@herts-pcc.gov.uk.



New project launched by Commissioner to hear young voices on crime and policing

A new project to encourage young people to shape and influence the future of policing and crime prevention in Hertfordshire has been launched.

The PCC has established the Hertfordshire Youth Commission on Policing and Crime to focus on hearing from people aged 14-25.

It will gather and collate youth opinion on community safety issues and use that perspective to steer Hertfordshire Constabulary's efforts to improve the police service for the age group.

Hertfordshire's Youth Commission will focus on young persons' safety as a central theme. But the project will also listen to suggestions on how to reduce youth offending, improve relationships with the police, and broaden support offered to young victims and witnesses.

Over the course of the project, funded by the Office of the Police and Crime Commissioner, a core panel of up to 25 young people will be trained by a bespoke provider how to engage with and collate the views of a broader cross-section of young people.

The group will then meet to discuss actionable recommendations for change directly to the PCC and Hertfordshire Constabulary.

Mr Ash-Edwards said:

"Ensuring Hertfordshire is a great place for young people to live and get on in life is incredibly important and a key part of that is ensuring that young people are safe in our county.

"Sadly, young people aged 14-25 are more likely to be a victim of crime than other age groups. Therefore, it's of vital importance we understand what young people think the police should do to keep our streets safe.

The Commissioner added:

"I'm keen to ensure the group of young people at the heart of the project reflects the diverse community in which we live: ethnically, socio-economically, and of course geographically. It's also important to consider the views of people who've been involved



with the police positively or negatively in the past alongside those who've never had any interaction with the police at all.

Young people interested in becoming part of the Hertfordshire Youth Commission on Police and Crime can apply here <https://www.herts-pcc.gov.uk/listening-and-responding/youth-commission>.

PCC Awards Community Safety Funding

Following a call for proposals, the PCC has awarded £43,000 funding to nine local community groups, charities, and district safety partnerships to deliver projects that focus on the following priorities from the Commissioner's new plan:

- Preventing crime and anti-social behaviour
- Tackling violence against women and girls
- Improving young people's safety

The successful projects include creation of community safety hubs to offer advice/protection to women and girls across Dacorum, diversionary boxing/basketball/sports activities in Watford/Broxbourne/Welwyn Hatfield and a crime prevention project targeting communities of interest across Herts.

For more information, please contact grants@herts-pcc.gov.uk.

PCC Allocates £16.5k in 2024/25 to Private Landowner victims of Fly

Tipping & Commits to 2025/26 Funding

Victims of fly tipping on private or unregistered land (principally farmers) have benefited from funding from the Commissioner to clear up the rubbish left behind and towards target hardening measures to prevent further tips.

Fly tipping on private land, primarily farms, is a concern often raised to the Commissioner. By collaborating with local authority partners and the Constabulary Rural team, real steps have been taken to address it, including a focus on prosecution and prevention.



In 2024/25, approximately £16,500 has been spent towards clearances and target hardening, predominantly in East Herts but also Hertsmere and Three Rivers.

The Commissioner has committed funding to a scheme in 2025/26, the details of which will be launched very soon.

For more information about the scheme, please visit [Fly Tipping Fund](https://flytippingfund.hertscommissioner.org) (hertscommissioner.org).

Home Office confirms Serious Violence Duty funding available for Hertfordshire in 2025/26

Approximately £675k funding has been made available by the Home Office to deliver the Duty and tackle serious violence in Hertfordshire in 2025/26.

The OPCC continues to facilitate the work of the County Community Safety Unit Strategic (CCSU) Chairs Board (the lead governance body for the Duty in Hertfordshire), in delivering the interventions funded by the Duty.

The 2025/26 Home Office award follows previous allocation of their funding in 2023/24 & 2024/25, which saw 13 projects commissioned covering a range of topics/delivery models, including intensive support to young people/adults involved in violent crime, mentoring, and interactive education workshops for school-aged children/young people using virtual reality headsets.

In 2024/25, over 1000 individuals across Hertfordshire benefitted from either targeted 1:1 support, group activities or training/awareness.

The CCSU Chairs Board are in the process of considering proposals from statutory partner organisation for allocation of 2025/26 funding.

For more information, please contact grants@herts-pcc.gov.uk.



Countywide Stop & Search Update (May 2024 – April 2025)

Each RAG plays a key role in reviewing the Stop & Search data, including complaints, for their own district. We hope that sharing data with you will improve transparency about how this coercive power has been used.

The data below covers Stop & Searches undertaken over the last twelve months, from **1 May 2024 – 30 April 2025** (please note the data is subject to further finalisation).

During this time there has been a 1% drop in the use of Stop & Search. Positive outcomes are up 4.4%, and arrest rates are up 2.1%.

There were some local differences in these trends.

Use of Stop & Search was up in 6 of the 10 CSPs – Hertsmere (34.5%), St Albans (27.2%), Welwyn Hatfield (11.2%), Broxbourne (9.8%), East Herts (1.7%) and North Herts (0.6%).

However, over the same period East Herts, North Herts and Welwyn Hatfield saw increases in their positive outcome and arrest rates:

- In East Herts, there was a 5.7% increase in positive outcome rate and a 1.6% increase in arrest rate.
- In North Herts, there was an 9.7% increase in positive outcome rate and a 9.1% increase in arrest rate.
- In Welwyn Hatfield, there was a 1.3% increase in positive outcome rate and a 0.4% increase in arrest rate.

Comparatively, Broxbourne, Hertsmere and St Albans saw an increase in positive outcome rates but a decrease in arrest rates:

- In Broxbourne, there was a 4.3% increase in positive outcome rate but a -0.7% decrease in arrest rate.
- In Hertsmere, there was a 4.9% increase in positive outcome rate but a -0.5% decrease in arrest rate.
- In St Albans, there was a 1.6% increase in positive outcome rate but a -1% decrease in arrest rate.



Additionally, positive outcome rates were down in Three Rivers (-5.2%) and arrest rates were down in Watford (-1.1%).

If you have any comments or questions about the data please email Catherine.Boon@herts-pcc.gov.uk.

Stop Search by Month

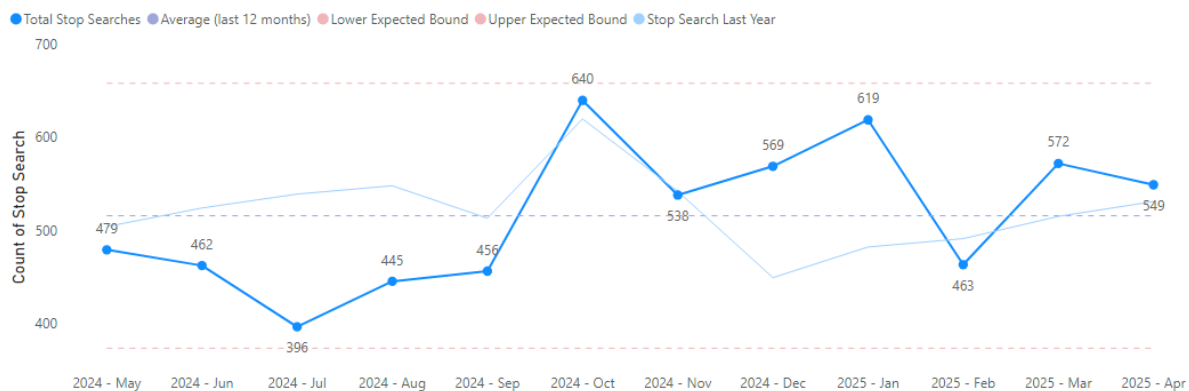


Figure 1 - Stop & Search volume by month in Hertfordshire, for period May 24 – Apr 25.

Stop Search Volumes by CSP

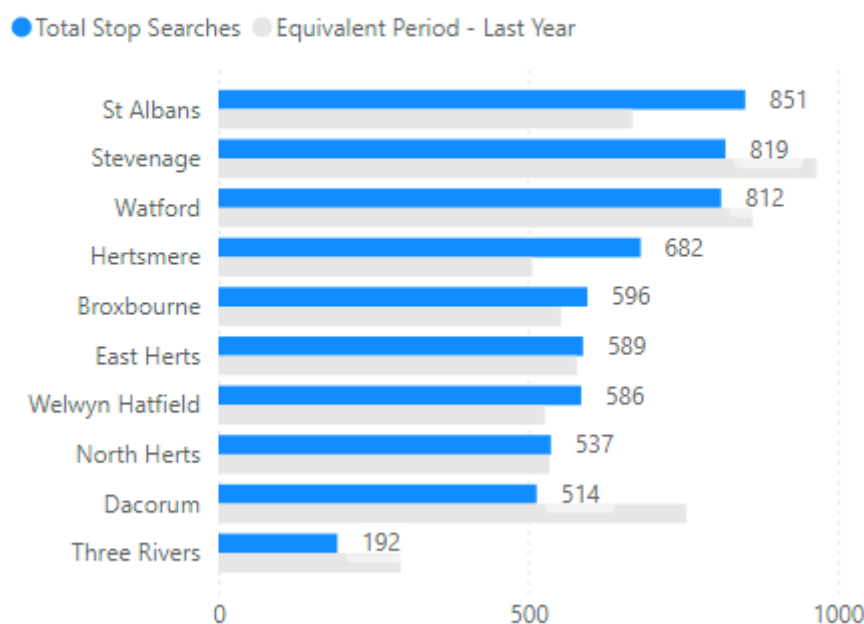


Figure 2 - Stop & Search volume by district in Hertfordshire, for period May 24 – Apr 25.



Arrest Rate and Positive Disposal Rate

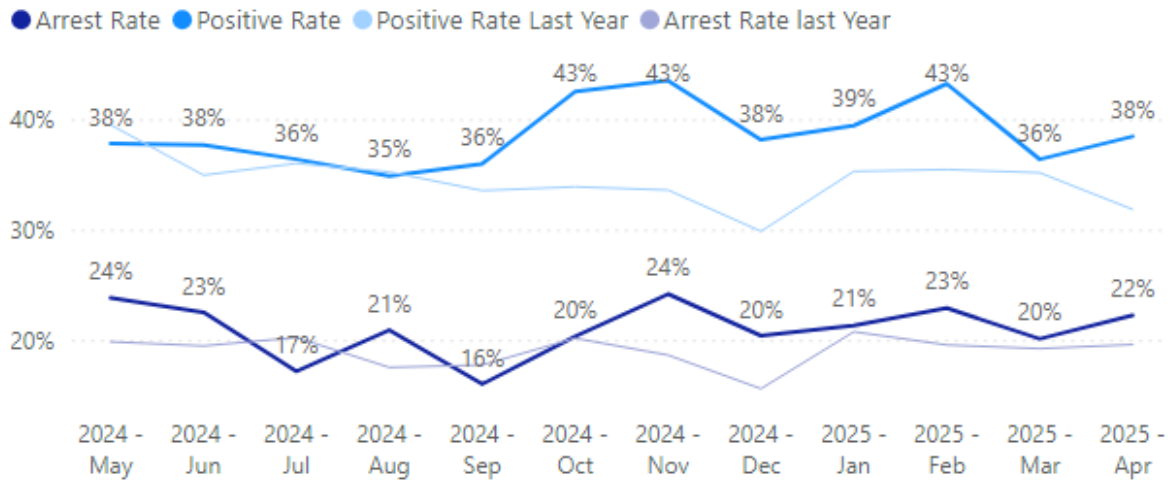


Figure 1 - Arrest and positive disposal rates for Stop & Searches monthly in Hertfordshire, for period May 24 – Apr 25.

Positive Outcome Rate

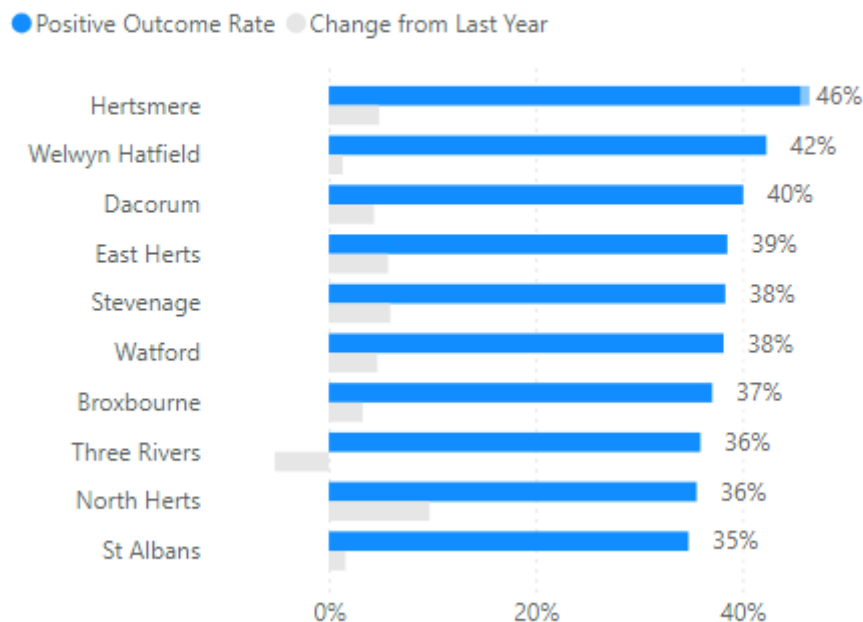


Figure 2 - Positive outcome rates for Stop & Search by district in Hertfordshire, for period May 24 – Apr 25.

CCSU Monthly RAG Update

May 2025	
Community Safety & ASB	<p><u>Child Exploitation</u></p> <p>The purpose of this JSNA is to explore the problem of criminal and sexual child exploitation, including modern slavery, cuckooing and county lines, and the scale of the problem in Hertfordshire. Child exploitation is a vast and nuanced topic, which ultimately must have the welfare and rehabilitation of the victims at its heart.</p> <p>This needs assessment has now been finalised and recommendations have now been approved by the CCSU Strategic Chairs based on the available evidence and research examined throughout the document. These recommendations are intended for commissioners, decision makers and partner organisations with a role in the management of children and young people at risk of exploitation or who have become victims.</p> <p>The final document has been circulated to all CSMs, however if you have not received the document or would like more information, please email rebecca.fuller@hertfordshire.gov.uk or vicki.doyle@hertfordshire.gov.uk.</p> <p><u>Community safety and health intelligence products</u></p> <p>The CCSU work regularly with Public Health to produce joint intelligence products where crossovers between community safety and health exist (for example, mental health and substance misuse are key risk factors for criminality and exploitation). Recent examples include:</p> <ul style="list-style-type: none"> • Asylum Seekers & Refugees JSNA Briefing • Domestic Abuse & Safe Accommodation JSNA • Hate Crime JSNA • Co-occurring Mental Health & Substance Use JSNA Briefing • SEND JSNA • Ketamine-related harms Lite Bite • Health of people using substances Lite Bite • Adults Experiencing Multiple Disadvantages JSNA (in progress) • Adult Safeguarding (due to commence in June/July) <p>Completed intelligence documents are usually published on the Hertfordshire Public Health JSNA website. If you would like any additional information on these, please email vicki.doyle@hertfordshire.gov.uk</p>
Drugs, Alcohol and Criminal Justice	<p><i>All detainees that are arrested (or charged) for a trigger offence for the second time in a 12-month period or are otherwise targeted through authorisation by the duty inspector, will be required to undertake an oral swab test for Class A drugs such as heroin and/or crack cocaine. Following a positive test, the offender is legally required to attend an initial required assessment (RA) & follow up assessment (FA).</i></p>

	<p>launched, having gone through rigorous assessment with partners. Key stakeholders who will input cases into the system are the police, CGL and HPFT.</p> <p>The annual Drug and Alcohol Deaths Audit report is currently in production. This report will include an overview of all death inquests concluded in 2024 to be due to drugs and/or alcohol. Please note that due to limited availability for completing the data collection at the Coroner's Office, this report has been delayed this year and should be published by June.</p> <p>If you would like any further information about this, please contact vicki.doyle@hertfordshire.gov.uk or rebecca.fuller@hertfordshire.gov.uk</p>
Hate Crime	<p><u>Hate Crime</u></p> <p>An awareness training video for teachers and staff members has been launched for schools. This is available on the Grid for all schools' staff members and helps schools identify what a hate crime and incident is, where to go for extra support and the importance of educating around Hate Crimes. To support this further the schools' toolkit, which is free for all Hertfordshire schools is also available on the Grid.</p> <p>The Hate Crime Partnership Board has conducted recruited an Independent Chair who is currently meeting board members and will take over the chairing from the 11th June 2025.</p> <p>Training for third party reporting centres is being planned for the end of June 2025 – if you have any organisations who may be interested in this training please contact Helen Whitehead on Helen.Whitehead@herts.police.uk</p>
Serious Violence	<p><u>Serious Violence Duty</u></p> <p>Guidance is available here: Serious Violence Duty - Statutory Guidance (publishing.service.gov.uk)</p> <p>The Home Office has confirmed that there will be funding available for projects in 2025/26 and bids have been received and are currently being assessed. The OPCC and CCSU chairs board will work together to award this funding and hope to let successful bidders know by mid-June.</p> <p>Work has also begun on the joint strategic needs assessment refresh of serious violence, which will inform the updated strategy for 2026/27.</p>

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ACTION PLAN 2024-2025 UPDATE

Three Rivers
'a district of connected communities'



STABLE ECONOMY

Support our residents through the cost of living crisis.

Action	Update
Maintaining community support group meetings with local organisations in South Oxhey, Mill End and Abbots Langley, Chorleywood and Sarratt.	<p>There are four Community and Voluntary Group Forums within the district:</p> <ul style="list-style-type: none">• South Oxhey, Oxhey Hall and Carpenders Park• Mill End & Maple Cross• Croxley, Eastbury, Moor Park, Rickmansworth, Chorleywood and Sarratt.• Abbots Langley, Leavesden, Gade Valley, Bedmond and Kings Langley (Primrose Hill). <p>The groups meet three times a year and over 2024-25 concerns over a reduction in volunteering was an issue across Three Rivers, to address this a campaign was developed to promote volunteering and a volunteers recruitment event was held to meet the local demand. Mental health was also raised as an issue so mental health training was held for volunteers. Additionally the groups coordinated Welcoming Spaces (formerly warm spaces) throughout their areas dependent on local need.</p>

Action	Update
Developing new community support group meeting networks in Croxley and Rickmansworth.	The Croxley and Rickmansworth areas have been integrated into the existing Eastbury, Moor Park, Chorleywood & Sarratt community group, which meets quarterly with agreed terms of reference.
Distribution of Household Support Fund to local organisations to best support Three Rivers residents.	<p>£100,000 was allocated to Three Rivers District Council for the Household Support Fund and this was distributed to an additional thirteen organisations operating within the district. 623 households were provided with support from the Household Support Fund. 236 households with children, 128 pensioner households, 86 households where a member of the household has a disability, and 173 other households. In some instances, households were supported more than once, therefore, 1,821 volumes of support were provided to households in the district. Support is still being allocated by local partners to households as the next round of funding has not yet been given to districts and therefore the number of households and volumes of support is expected to increase.</p> <p>The Welfare Assistance Service – administered through Herts Help www.hertfordshire.gov.uk/was - allocated the following to Three Rivers families over 2024-25:</p> <ul style="list-style-type: none"> • Total Grant Value (living expenses such as food, gas or electricity) = £31,880 • Total item value (white goods etc.) = £10,853 • 354 applications with 221 approved.
Promotion and roll out of Food Box Project. This replaced “That’s a wrap”	The Food Box Project helped 87 households in the district by distributing over 500 food parcels.
Produce and disseminate a leaflet containing information on support available to residents	<p>A leaflet has been developed and shared.</p> <p>Three Rivers District Council website has a refreshed cost of living section, including a checklist of steps people can take to manage the cost of living.</p> <p>Herts County Council works closely with the countywide cost of living group, containing Health, District, Voluntary Sector and Faith colleagues to identify people’s needs and the best ways to support them. Monthly meetings are being held at district level to share ideas and best practice. Many of the support streams are countywide as the needs across the county remain consistent to a degree.</p>
Welcoming hubs to be jointly branded and locations coordinated through Support Group Meetings	Completed in 2023-24
Improving digital inclusion	Three Rivers District Council is a Digital Inclusion Hub, and through the charity Good Things Foundation, can distribute data packages to service users who are digitally isolated due to income.

Promoting local employment and volunteering opportunities

Action	Update
Hold Volunteers Fair to showcase local organisations and allow residents to explore opportunities	<p>A volunteer's fair was held at Croxley Business Park to promote local voluntary organisations and allow residents to find out more about volunteering opportunities in the district. The event for residents to explore opportunities received 42 visitors, 13 organisations signed up for the event and 14 residents signed up for volunteering opportunities. A volunteering campaign was also run as part of Volunteers Week to increase awareness. Three Rivers organisations attended the Volunteers Fair at the Harlequin Shopping Centre Watford aiming to engage with residents who frequent the shopping centre.</p>
Promotion of local volunteering opportunities through Golden Volunteer platform	<p>For the 2024-25 year, the volunteering platform transitioned to Go Vol Herts (www.govolherts.org.uk), becoming the primary hub for local organisations to post opportunities and recruit volunteers. This new service, which replaced Golden Volunteers, prompted voluntary groups to boost their sign-ups. Additionally, Go Vol Herts collaborates with the Chamber of Commerce, connecting skilled volunteers with suitable opportunities.</p> <ul style="list-style-type: none"> • 255 applications to volunteering opportunities in Three Rivers • 37 volunteering opportunities available in Three Rivers • 19 new organisations in Three Rivers registered with Go Vol Herts. <p>Staff Volunteering Days at Dig Deep were rolled out with groups of staff members from Three Rivers District Council working on the site for the day.</p> <p>Significant efforts have been made by Watford and Three Rivers Trust (W3RT) in volunteer recruitment and networking through the Community Help Hertfordshire Partnership, which has coordinated various campaigns for roles such as Retail Volunteering, CEO responsibilities, Community Car Drivers, and Befriending.</p> <p>In July 2024 W3RT reinstated ASCEND's Information, Advice and Guidance (IAG) service under the Lifeline project. This is a part-time role of 11 hours per week. The service provides a qualified approach to: Building confidence by identifying and addressing barriers to work and identifying skills, finding appropriate training routes and volunteering opportunities, helping with job applications, writing CVs and assisting with interview techniques etc.</p>

Action	Update
	<p>The service has supported 48 individuals across the local community on a one-to-one basis, engaging with The Healthy Hub, Citizens Advice Service (CAS), Watford JobCentre Plus, Food Banks, the Library Service, Social Prescribers, Herts Help and local charities including, Watford Workshop, Watford Women's Centre and Herts Mind. It also had a presence at the Watford Job Fair and Unity in the Community.</p> <p>The ASCEND IAG service is Matrix accredited and earlier in the year, W3RT accomplished an accredited standard across the whole organisation, giving assurance and confidence to funders, clients and employees of its consistent, quality service and commitment to its continuous improvement.</p> <p>Recent community engagement initiatives have been highly successful, with Unity in the Community providing a valuable platform for local organisations to showcase their services to the public. Discussions have been held regarding the potential use of void spaces at Croxley Green Business Park by charities and community groups.</p> <p>Furthermore, the Lord Lieutenant Charity Hub (LLCH), successfully launched by W3RT at Warner Studios in December 2023. The thriving hub boasts 30 occupied desks and is managed by the W3RT CVS Team.</p> <p>Finally, the ongoing Three Rivers Connected Communities events, a partnership between W3RT CVS and Watford Chamber of Commerce, continue to foster crucial networking opportunities between local voluntary, community, social enterprise, and business organisations.</p>
Employer supported volunteering linking in with skills required by VCFSE	<p>A new partnership with the Chamber of Commerce has successfully facilitated the recruitment of specialist volunteers for local organisations like 9 Lives (social media support), The Waterways Trust (narrow boat maintenance and operations, reaching over 4,000 potential volunteers via a mailer), and Three Rivers Museum (website analysis), demonstrating a targeted approach to filling specific community needs.</p>

Work with local businesses to upskill the local workforce

Action	Update
Identify local employment sector and skill requirement in partnership with local colleges	<p>Step2skills have spearheaded various local employment initiatives with intervention being personalised and adopted from the support employment quality framework.</p> <p>37% of learners who attended a Skills for work/employment course went to positive employment within three months. Successful outcomes are greatly linked to resident's engagement and willingness to seek and secure paid employment.</p> <p>Due to the complexity of barriers some residents require support that may last up to two years. Part of this process is the change in intent which is reflected in status classification. Positive outcomes can relate to moving people from "Economically inactive" or "unemployed NOT looking for work" to "Actively looking for work".</p> <p>Number of people that engaged with employment support in 2024-25: 14</p> <p>Number of participants that went into paid employment: 1</p> <p>Step2Skills adult skills courses are another resource that empowers and upskills local residents. The main aim of these courses is to help people with limited or no prior educational qualifications (below Level 2/CSE equivalent) and those who face barriers to learning and employment. This includes individuals with learning difficulties, disabilities (whether from birth or recently acquired, like after a stroke), limited literacy or English skills, or those who've lost confidence about re-entering the job market.</p> <p>The information provided reflects the learners' situations when they first enrol. While getting a job is a positive outcome, the courses also focus on developing other crucial skills. These can include improved self-confidence, better ability to support their children's education, improved health, enhanced communication and interviewing skills, and a greater understanding of things like online child protection.</p> <p>Some courses, known as Tailored Learning, are specifically designed to re-engage residents in education, especially those with complex barriers to learning and employment. It's not uncommon for some learners to take more than one course before they're ready to move on to further education or get back into work.</p> <p>Working closely with local stakeholders is absolutely key to promoting these adult skills programmes to residents who face difficulties getting into employment.</p> <p>The Healthy Hub provided 16 incidents of employment support.</p>

Action	Update
Host generation event to support the growth of local retrofit and green skills sector & promote local employment opportunities	On 31 March 2025, Three Rivers District Council and Watford Borough Council hosted a joint Generation career fair, attended by 40 employers and 1,025 students from local secondary schools in Watford and Three Rivers.
Local task group to identify businesses and develop relationships	Incomplete due to insufficient resource
Identify and engage largest employers	<p>Communities Connect, a monthly networking event launched in May 2024 at the LLCH at Warner Bros Studios Leavesden, actively brings together local charities and businesses, facilitated by CVS/Chamber for “Networking with Purpose, Connecting Commerce with Community.” Complementing this, Croxley Connect provides a quarterly platform at The Hive for larger businesses to enhance their social value by building purposeful relationships and supporting local community activities. This event continues to grow in attendance, offering charities valuable opportunities to present and raise their visibility among local businesses and residents.</p> <p>Communities Connect Events held to date: 11 registered attendees – May 2024 31 registered attendees – June 2024 31 registered attendees - July 2024 No event in August 24 registered attendees – September 2024 18 registered attendees – October 2024 22 registered attendees – November 2024 25 registered attendees - January 2025 33 registered attendees – March 2025</p> <p>Croxley Connect 52 registered attendees that attended – July 2024 58 registered attendees that attended – October 2024 58 registered attendees that attended – January 2025</p> <p>The Community Directory is now live on the W3RT website, serving as a comprehensive resource with 910 Voluntary, Community, Faith and Social Enterprise (VCFSE) organisations listed, including 212 active in both Watford and Three Rivers, and 214 exclusively within Three Rivers District Council. The directory can be accessed via the W3RT website - https://www.w3rt.org/</p>



SAFE AND WELL COMMUNITIES

To empower residents to adopt healthier lifestyles

Action	Update
Coordinated approach to partnership events to ensure most benefit to attendees	<p>Recent community engagement initiatives have been highly successful, with Unity in the Community providing a valuable platform for local organisations to showcase their services to the public. Discussions are also underway regarding the potential use of void spaces at Croxley Green Business Park by charities and community groups. Furthermore, the Lord Lieutenant Charity Hub (LLCH), successfully launched by W3RT at Warner Bros. Studios Levesden in December 2023, is now thriving with 30 occupied desks and is managed by the W3RT CVS Team. Finally, the ongoing Three Rivers Connected Communities events, a partnership between W3RT CVS and Watford Chamber of Commerce, continue to foster crucial networking opportunities between local voluntary, community, social enterprise, and business organisations.</p> <p>Empowering residents to adopt healthier lifestyles required a coordinated approach which saw several partnership events and initiatives:</p>

Action	Update
	<p>Unity in the Community event held at “The Grove” in September 2024 brought together 30 organisations from Three Rivers, Watford and Dacorum to share local services with residents.</p> <p>Men’s Health event held at Watford Football Club, with presentations from the OLLIE Foundation, on prostate cancer and on physical activity with 53 people attending.</p> <p>The number of subscribers to the e-newsletter grew from 4,315 in October to 4,768 in March. No evaluation data was submitted.</p> <p>The number of subscribers to the Health and Wellbeing e-newsletter grew from 4,315 subscribers, to 4,768 in March 2025.</p>

Adopt a place based approach to address health inequalities

Action	Update
Address wider determinants of health inequalities through outdoor activity programme to improve wellbeing and access to local services	<p>Through the Community Wellbeing team they coordinated and supported four social groups in Three Rivers from 2024-2025</p> <ul style="list-style-type: none"> • Maple Cross Club, attendance 857 • Croxley Club, attendance 506 • Abbots Langley Club, attendance 1056 • Reach Out Café from November 2024, attendance 421 <p>1,466 incidents of support provided 1,345 Signposts/ referrals to community support</p> <p>W3RT Wellbeing Team have coordinated bespoke services within the Three Rivers District:</p> <ul style="list-style-type: none"> • actioned 39 referrals for Digital Inclusion for those living in the Three Rivers Area • given out 34 pieces of equipment for those living in the Three Rivers Area • had 9 visits from Digital Inclusion Champions in the Getting Together Clubs in the Three Rivers area, who have supported 54 club members • 273 clients for the Three Rivers Area used the Community Cars service. • delivered 110 Personal Shops to those living in the Three Rivers Area.

Action	Update
Deliver football sessions to improve mental health and access to local services	The Man On project, consisting of physical activity and conversation sessions, continued to deliver in Mill End, with 328 total participants over 36 weeks. Latest data shows that 74% of attendee's reported improvement in mental wellbeing and 80% reported increased healthy behaviours. Funding has been secured until July 2027.
Address wider determinants of health inequalities through outdoor activity programme to improve wellbeing and access to local services	Completed in 2024-25.
To deliver a place-based project to prevent development of lung cancer:	<p>The healthy hubs based in South Oxhey, Mill End and Abbots Langley provide smoking cessation to prevent onset of lung cancer.</p> <p>Thirty three appointments were provided with three successful quits.</p>
Evaluation of 2023-24 projects and review of data to determine 2024-25 direction	<p>Completed. 2024-25 initiatives still incorporated the lung cancer prevention work, but the survey was opened to a larger cohort of residents.</p> <ul style="list-style-type: none"> • 67 surveys were completed. • Four people requested referrals to smoking cessation service. • Of these four, one person successfully quit on the smoking cessation service. • 41 referrals were made to other organisations. • 221 signposts were made to other organisations.
Deliver a face to face Healthy Hub service in areas of the district to improve the health and wellbeing of residents	<p>Face-to-face Healthy Hub sessions are delivered three times a week in Mill End, Abbots Langley and South Oxhey weekly, alongside this 26 Healthy Hub (HH) pop ups were held in targeted location and community events. The Healthy Hub saw 1,059 engagements over 2024-2025.</p> <p>Total number of residents who walked through the door: 1,059. This includes residents who spoke with a HH team member (HH interactions) and residents who went directly to other services without speaking to the HH team.</p> <p>HH Interactions: 726 - the total number of residents who walked into the HH venues and spoke with someone in the HH team.</p> <p>Herts Mind Network have been working fortnightly in the Healthy Hubs across Three Rivers. This is an opportunity for people to drop in and chat about where they might get support for their mental health and referrals can be made into the mental health or domestic abuse services as appropriate.</p>

Maintain and grow the work of the Community Safety Partnership

Action	Update
Delivery of the 2023-24 Community Safety Action Plan.	Completed in 2023-24.
ASB and waste reduction initiative in multiple locations highlighted by housing providers. To include local partners and health awareness	Completed in 2023-24
Evaluation of 2023-24 projects and review of data to determine 2024-25 direction	Completed in 2023-24
Review Community Safety Strategic Assessment to develop priorities for 2024 - 2025 based on trends	<p>The Three Rivers Community Safety Partnership continued to grow in strength and impact, delivering meaningful initiatives that support the safety and wellbeing of the local communities served. Over the past year, the Community Safety Action Plan has successfully met all its objectives, integrating ambitious projects that enhance collaboration and effectiveness.</p> <p>The operation of the partnership, key policy documents have been renewed and refined:</p> <ul style="list-style-type: none"> • The Community Safety Partnership Information Sharing Agreement, formally signed off in March 2025, enables efficient and legally compliant data sharing between agencies. Over 31 partner organisations have committed to this robust framework. • The Anti-Social Behaviour Policy, approved by full Council in September 2024, provides clear definitions and procedural guidance on tackling ASB.
Production and delivery of the action plan to respond to new priorities	<p>To foster stronger community connections, Community Safety Clinics were introduced in July 2024. These quarterly sessions, held in partnership with Neighbourhood Policing Teams, provide residents with access to advice and support in familiar surroundings. Supplementing this initiative, monthly Anti-Social Behaviour (ASB) drop-in sessions allow for more direct engagement, offering tailored solutions to local concerns. Over the past year, the partnership has successfully managed more than 150 ASB cases.</p> <p>ASB (Anti-Social Behaviour) Awareness Week 2024 focused on increasing public understanding of ASB issues and encouraging community involvement in tackling them. The campaign ran nationally with a clear aim of promoting safety and support within communities.</p>

Action	Update
	<p>Each day of the week featured a specific theme:</p> <ul style="list-style-type: none"> • Victims Day – Highlighting the experiences and needs of ASB victims. • “Let’s Talk ASB” Day – Encouraging open conversations about ASB. • Community Heroes Day – Celebrating individuals making a positive difference. • Young People’s Day – Engaging and educating young people on ASB. • ASB and Health Day – Exploring the impact of ASB on wellbeing. • Community Action Day – Showcasing proactive steps communities can take. <p>Locally, Three Rivers District Council (TRDC) partnered with Hertfordshire Police to host four ASB pop-up events within the community. These sessions offered residents the opportunity to discuss anti-social behaviour concerns, seek advice, and access crime prevention resources.</p> <p>The week reinforced the importance of collaborative efforts in making neighbourhoods safer and more supportive for all.</p> <p>A significant investment in community surveillance has seen the successful renewal and expansion of the partnership’s CCTV network, adding three additional cameras to key locations. This year-long project was a collaborative effort among all safety partners, leveraging data analysis to assess the impact of CCTV on crime prevention. After careful consideration, nine new locations were selected from a shortlist of fifteen.</p> <p>Education remains central to the partnership’s strategic efforts, with two large-scale training programs delivered:</p> <p>Prevent Training, equipping all partners with the tools to identify and respond to radicalisation risks.</p> <p>Domestic Abuse Training, strengthening the collective response to domestic violence and coercive control. Both training initiatives were well-attended and praised for their valuable insights.</p>



THRIVING ENVIRONMENT

Lead, enable and inspire our communities to reduce their carbon emissions and proactively offset carbon emissions

Action	Update
Promotion of green energy installation and retrofit measures to increase public awareness	<p>The Better Housing Better Health services and helpline have been regularly promoted on social media over the past year and will be undertaking extensive promotion of energy efficiency funding for the new Warm Homes Local Grant Scheme in 2025-2028.</p> <p>The Local Area Retrofit Acceleration (LARA) aims to accelerate retrofit within Hertfordshire involving key stakeholders.</p> <p>Hertfordshire Area Energy Plan (HAEP) that aims to develop a strategic approach regarding future energy consumption and generation for Hertfordshire.</p>

Action	Update
Additional project delivery	<p>Schools Outreach – a lunch time Eco club has commenced at St John’s Catholic Primary school in Mill End. Sustainable Three Rivers volunteers have attended to assist in planting up of raised beds and identifying trees.</p> <p>Recently HCC has been invited to TRDC workshops discussing TRDC Local Area Energy Plan (LEAP) to ensure organisations are all informed of similar initiatives.</p> <p>Other work linked to Sustainability Partnership (HCCSP) includes:</p> <ul style="list-style-type: none"> • 3,316 trees were planted across TRDC in 2024/25 as part of the Your Tree Our Future scheme • Two schools from TRDC attended YouthCOP organised by HCC – St. Clement Danes School in Chorleywood & Croxley Danes School in Croxley Green. <p>Volunteers continue to do an excellent job maintaining the raised beds in the Sustainable Three Rivers (S3R) Community Garden and Rose Garden, which now feature climate-resilient plants. A Joan of Arc student is also contributing as part of their Duke of Edinburgh award. Additionally, a recent hanging baskets workshop was successfully hosted, with 12 attendees creating and taking home beautiful baskets.</p> <p>.</p>

Support our communities to adapt to extreme weather

Action	Update
Establish a Wildfire Prevention Task group to mitigate risk of wildfires and develop campaigns to increase public awareness	Steps were completed to increase awareness, including education on outdoor fire prevention, wildfire prevention signs were placed across the district at entrance gates and street furniture near to parks and open spaces across Three Rivers during hot weather, including Leavesden Country Park, Rickmansworth Aquadrome, Oxhey Woods and Chorleywood Common.
Provide a Severe Weather Emergency Protocol to provide humanitarian accommodation and support for rough sleepers to prevent anyone becoming unwell due to severe weather conditions	Extreme cold, wind and rain can be a serious risk to health and life if a person is exposed overnight or for long periods. Many local authorities provide emergency provision during periods of cold or severe weather. Severe Weather Emergency Protocol was activated every year and will be for the foreseeable. There were efforts to source local beds however this turned out not to be a viable option.

Action	Update
Develop and issue advice relating to cooling the home during extreme heat	<p>Advice on cooling during extreme heat is available on the Three Rivers District Council website and through the 'Guide to Greening Your Home' with recommendation on adaptations to help cope in extreme heat. This can be found here: Adapting to climate change - overheating, drought and flood Three Rivers District Council</p> <p>During heatwaves TRDC shares official NHS and government advice on social media to encourage residents to stay safe.</p>
Distribute Warm in Winter bags during winter months to support older residents in accessing local services and keeping warm	<p>1,000 Warm in Winter gift bags were distributed across Three Rivers in the past year. This included bags directly requested by Three Rivers for their own use for example for those attending the Seniors Forum plus bags allocated to organisations who work across the county with work in Three Rivers. These organisations include: Hertfordshire Police, Herts Independent Living Service, Age UK, HCC Older Persons Activity, Learning and Safety events, Herts Library Services and HCC Adult Social Care as well as individual requests for bags.</p>
Develop and issue advice on how to adapt the home in preparation of floods and what to do in the event of one	<p>Advice was issued across the past year on adapting properties to reduce the likelihood and impact of flooding. This information is published in the Guide to Greening Your Home document, and advice on what to do during a flood is published on the TRDC website here. Ongoing annual updates to the Guide to Greening Your Home document so residents know what action to take in the event of a flood.</p>



BELONGING

Celebrate and create local culture that reflects our communities

Action	Timescale	Lead partnership / organisation
Develop and implement Craft and Culture events in Three Rivers reflective of the diverse cultures within our communities	Completed in 2023-24.	
Additional initiatives undertaken	The following initiatives were delivered by Three Rivers District Council: Open Dialogues are initiatives aiming to raise awareness of challenges and experiences faced by specific community groups, in a closed space where attendee’s can learn directly from community representatives. Three events held which attracted over 75 representatives from partner organisations and the council, focusing on Stephen Lawrence Day, Roma Holocaust Day and Pride.	

Action	Update
	<p>Hate Crime campaign to increase awareness of reporting channels and impact of hate crimes and incidents. A set of eight posters was developed which covered different protected characteristics. These posters are circulated and rotated across the council's noticeboards on a monthly basis. Three videos were also created to communicate the mental and physical impact of hate crime and incidents.</p> <p>A Disability Confident Conference was held at Warner Bros. Studios Leavesden to encourage local businesses to become Disability Confident Organisations. Presentations were provided by a range of organisations, to provide information on the different stages of Disability Confidence, as well as hearing from local organisations supporting disabled residents.</p> <p>An Inclusion Working Group was developed at Three Rivers District Council and began working on tasks and addressing topics of interest across the council.</p> <p>The group developed leaflets for Black History Month and provided food at the council's staff day so employees could learn more and experience the culture.</p> <p>For Holocaust Memorial Day the Chair of the council visited a local synagogue to commemorate this significant date. A flag raising was held at the council offices with Councillors, representatives from local Synagogues and Gate Herts.</p> <p>Several blog pieces across the year with council staff or partner organisations to raise awareness on a certain topic. The list of topics covered have been Domestic Abuse, Refugee Awareness Week, Black History Month, Passover, Ramadan and more. Additionally, engaging worksheets have been developed and shared with council staff, councillors and partner organisations on issues relating to Race Equality Week, Deaf Awareness Week and Diwali.</p> <p>An LGBTQIA+ Glossary of terms was produced and circulated to council staff.</p> <p>Three Rivers District Council has received Disability Confident Leadership accreditation, and this will be developed on further over 2025-26.</p> <p>In addition to the various initiatives TRDC have attended, 15 community events that encouraged residents to engage with local services were promoted and supported.</p>

Support in the development of sustainable community hubs

Action	Update
Submit funding application to develop this area of work	Unsuccessful
Additional work undertaken	<p>The Healthy Hubs have developed into community hubs, with a range of local organisations and council services regularly represented at the hubs to improve access to services.</p> <p>The Healthy Hub in Abbots Langley moved from School Mead to the Citizens Advice offices situated in Abbots Langley High Street in order to improve sustainability and support available to residents accessing Citizens Advice services.</p>



Three Rivers
'a district of connected communities'

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Connecting Three Rivers Fund 2024-25

1. Funding allocation

Organisation	Funds Awarded (£)	Case Study
9 Lives	1,250	Attached
Electric Umbrella	1,500	Attached
SWH Community Transport T/A Roundabout	1,000	Attached
Anti Social Behaviour and Youth Violence	853.77	Delivery of Crucial Crew in July 2025
Total	4,603.77	

2. 9 Lives

2.1 To support furniture repair training and volunteer opportunities. To enable 9 Lives to continue to operate our services and delivery the training. We are constantly up against cost increases in energy, utilities, waste collection and staff costs. We want to provide more training courses as we have a waiting list of people in need but cannot do this without additional funding.

2.2 Results: We started an extra upcycling workroom course for 4 individuals with minor health and learning issues just over 6 weeks ago. It is a real mixed bunch with one of the students with server learning issues who attends with a full-time carer and two students who have server anxiety

These students have learnt to sand furniture, paint, repair, stencil and upholster items. They have worked on chalk boards, tables, wicker chairs and plant stands. They have two more weeks of the course left so will do other aspects of upcycling during that time.

We have given each student a chalk board that they painted but all other items they have upcycles have gone on to our shop floor for sale, they quality is outstanding.

What I can say about this group of students is how wonderful they have been. Without doubt these individuals have been the most engaging, enthusiastic and friendly group we have had. Our tutor has never enjoyed running a class as much as he is enjoying this one. They are wonderful and have not only developed a practical skill, but they have also learnt to engage with each other and the rest of the team here at 9 Lives Furniture. The confidence growth we have seen from each of these four students is remarkable.

This extra course has been a wonderful success story, and we can't thank you enough for the support you have given which allowed this course to happen.

“This course and work only happened thanks to the generosity of the grant supplied”



3. Electric Umbrella

- 3.1. As part of our Shine a Light programme, Electric Umbrella delivered inclusive Music Machine visits to four Three Rivers schools across the spring term.
- 3.2. This project brought together two mainstream primary schools and two SEND schools for a powerful, creative collaboration rooted in music, representation and connection. These were:
 - 3.2.1. Divine Saviour Primary School (mainstream)
 - 3.2.2. Breakspeare School (SEND)
 - 3.2.3. Colnebrook School (SEND)
 - 3.2.4. Sarratt C of E School (mainstream)

- 3.3. This project was designed to break down barriers between mainstream and SEND schools. The relationships were central to the project's impact of fostering understanding, empathy and friendship between pupils through shared musical experiences.

In addition to in-person visits, all participating schools joined online music sessions, further enriching the collaboration as well as embedding the music and further developing relationship with Electric Umbrella. We also provided access to our inclusive singing resources and ready to use lesson plans, enabling teachers to embed the project's music and ethos into their classrooms across the term.

The visits form part of a longer term journey culminating in our "Shine a Light" mass singing event at St Albans Cathedral in June 2025. All four schools will come together with many others to celebrate inclusion and connection.

This has been a deeply enriching experience for all involved. It has

- 3.3.1 Offered learning disabled adults meaningful leadership roles
- 3.3.2 Promoted understanding and friendship between SEND and mainstream pupils
- 3.3.3 Supported inclusive practice in schools
- 3.3.4 Strengthened Electric Umbrella's partnerships with local schools in Three Rivers District.

"We are incredibly grateful to the Connecting Three Rivers Fund for enabling this work, which has not only delivered immediate benefits but also laid strong foundations for deeper collaboration and inclusion in the future.



4. SWH Community Transport T/A Roundabout Transport

- 4.1. Our transport manager of 20 years has retired and to employ a new one means adverts and some specific training. MIDAS training is required. Our charity has 11 disabled accessible minibuses that serve the community. The new transport manager is responsible for making sure the buses run smoothly and comply with all legislation. They also do all the training for any new volunteer driver who comes on board.
- 4.2. We advertised in all local publications for the position of a new Transport Manager. It took a while to find the right person and we had to advertise for over 3 months. We did find a fantastic new member of the Roundabout Team and as we thought, they didn't have the necessary qualification for the roll. That is where the 2nd part of the funding came in. The person went on the required courses during their first two weeks of employment and passed with flying colours.
- This has meant that we now have a Transport Manager who can train our members and other community members to drive the minibuses. This training includes full instruction in the disabled accessible equipment that our buses are adapted to, together with a short driving orientation and familiarisation of our safety procedures. These are requirements of our insurance company and are best practice in the charity sector.
- "We are so grateful for the "Connecting Three Rivers" grant. It has been invaluable in our endeavour to find the right member to join our small charity".

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CONNECTING THREE RIVERS BOARD

Questions to develop the Community Strategy:

- 1) Can you identify any gaps in delivery from the 2024-25 Action Plan?
- 2) Use one word to describe challenges our community will face in 2025-27 (you can submit more than one answer)
- 3) Rank how we should prioritise our aims (included within the community strategy)
- 4) Are there opportunities for partnership working we should consider?
- 5) What initiatives could your organisation lead on?
- 6) What areas of work should the funding be targeted at?

