

POLICY AND RESOURCES COMMITTEE

NOTICE AND AGENDA

For a meeting to be held in the Penn Chamber, Three Rivers House, Northway, Rickmansworth on Monday, 21 July 2025 at 7.30 pm

Members of the Policy and Resources Committee:-

Councillors:

Stephen Giles-Medhurst (Chair)
Oliver Cooper
Stephen Cox
Steve Drury
Vicky Edwards
Rue Grewal
Philip Hearn

Sarah Nelmes (Vice-Chair)
Chris Lloyd
Chris Mitchell
Louise Price
Reena Ranger
Jon Tankard

*Joanne Wagstaffe, Chief Executive
Friday, 11 July 2025*

The Council welcomes contributions from members of the public on agenda items at the Policy and Resources Committee meetings. Details of the procedure are provided below:

For those wishing to speak:

Members of the public are entitled to register and identify which item(s) they wish to speak on from the published agenda for the meeting. Those who wish to register to speak are asked to register on the night of the meeting from 7pm. Please note that contributions will be limited to one person speaking for and one against each item for not more than three minutes.

In the event of registering your interest to speak on an agenda item but not taking up that right because the item is deferred, you will be given the right to speak on that item at the next meeting of the Committee.

Those wishing to observe the meeting are requested to arrive from 7pm.

In accordance with The Openness of Local Government Bodies Regulations 2014 any matters considered under Part I business only of the meeting may be filmed, recorded, photographed, broadcast or reported via social media by any person.

Recording and reporting the Council's meetings is subject to the law and it is the responsibility of those doing the recording and reporting to ensure compliance. This will include the Human Rights Act, the Data Protection Legislation and the laws of libel and defamation.

1. APOLOGIES FOR ABSENCE

To note any apologies for absence.

2. MINUTES

(Pages 5
- 14)

To approve the minutes of the meetings held on 09 June 2025 and 23 June 2025.

3. NOTICE OF OTHER BUSINESS

Items of other business notified under Council Procedure Rule 30 to be announced, together with the special circumstances that justify their consideration as a matter of urgency. The Chair to rule on the admission of such items.

4. DECLARATIONS OF INTEREST

To receive any declarations of interest.

5. COMMUNICATIONS STRATEGY 2025-2028

(Pages
15 - 54)

To approve the Community Strategy 2025-2028

6. CORPORATE COMPLIMENTS & COMPLAINTS POLICY AND VEXATIOUS & UNREASONABLE CUSTOMER BEHAVIOUR POLICY

(Pages
55 - 80)

Policy & Resources Committee agree the updated Corporate Compliments & Complaints Policy and the new Vexatious & Unreasonable Customer Behaviour Policy to replace the Vexatious & Unreasonable Persistent Complaints Policy.

7. DRAFT RICKMANSWORTH CONSERVATION AREA APPRAISAL

(Pages
81 - 178)

For Members to agree the draft Rickmansworth Conservation Area Appraisal for consultation.

8. DATA MANAGEMENT POLICIES

(Pages
179 -
232)

1.1 The option detailed at 4.1 is selected.

1.2 The Committee agrees to give delegated Authority to Associate Director of Corporate, Customer and Community to authorise minor changes to the policy, such as terminology, clarification, or administrative corrections with no significant impact.

1.3 That public access to the report be immediate.

9. PARKING SERVICES AND PARKING ACCOUNT UPDATE INCLUDING THE PROPOSED EXTENSION OF THE PARKING ENFORCEMENT CONTRACT

(Pages
233 -
262)

1.4 That Members resolve to AGREE to:

- i) Progress the extension of the Parking Enforcement Partnership with Hertsmere BC, as outlined in the table at

paragraph 3.5, for a further 3 year period involving the delegation of the parking enforcement function to HBC pursuant to S101 of the Local Government Act 1972 (and all other powers so providing). The final details to be delegated to the Director of Finance, in consultation with the relevant Lead Members, to ensure implementation in advance of 1 April 2026.

- ii) Amendments to the Traffic Regulation Order affecting the Three Rivers House car parks enabling the use of spaces for tenant permits. The implementation, including statutory processes, is delegated to the Director of Finance in conjunction with the Lead Member.

10. LOCAL CYCLING AND WALKING INFRASTRUCTURE PLAN

(Pages
263 -
394)

Members agree the Local Cycling and Walking Infrastructure Plan (LCWIP) attached at Appendix A is agreed and adopted.

11. COMMUNITY GOVERNANCE REVIEW

Report to follow.

General Enquiries: Please contact the Committee Team at
committeeteam@threerivers.gov.uk